

HOUSING

What should I do if I have a housing crisis?

Call 2-1-1. Selection Option 2, then Option 1.

What happens if I call 2-1-1?

You will be connected to a contact specialist who will talk with you about your individual housing circumstances. You may also receive referrals for assistance.

Why can't I just call a shelter?

By calling 2-1-1, you have the best chance of getting the services you need. With the new Coordinated Access Network (CAN) system, you don't need to call around to shelters. We want to keep you from experiencing homelessness by keeping you housed and out of shelter, if possible.

What if I can't call 2-1-1?

You should go to your local soup kitchen, library, police station or church, where someone can help you make the call.

What should I expect when I call 2-1-1?

You can expect that contact specialists at 2-1-1 will assess your situation and attempt to help you solve your housing crisis as quickly as possible. If appropriate, you might receive a referral to your regional CAN. Due to COVID-19, you will receive a call back for an assessment appointment.

Other Resources

- **CT Housing Search:** Free listing to locate accessible, affordable or market rate housing throughout the state - <http://cthousingsearch.org/>
- **Connecticut Fair Housing Center:** Civil rights organization dedicated to identifying, challenging and eliminating discrimination in housing <https://www.ctfairhousing.org/>
- Connect with your **local housing authority.**