



WHERE TO TURN TO FOR HELP WATERBURY REENTRY SERVICES

2018

Use this resource to find services you may need if you are exiting the Criminal Justice system or any non-community placement, and to support your successful return to the community. For help visit us online at www.211ct.org or dial 211.

DIRECTORY OF SERVICES

(Agencies are alphabetical by name)

Food Pantries

- BIBLE CHURCH FOOD PANTRY, THE - PROGRAM: The Bible Church Food Pantry
- CHURCH OF GOD FOOD PANTRY - PROGRAM: Church of God Food Pantry
- COMMUNITY TABERNACLE OUTREACH CENTER - WATERBURY - PROGRAM: Clothing/Food Pantries
- CONNECTICUT FOOD BANK - PROGRAM: Connecticut Food Bank Mobile Pantry
- EVANGELICAL CHRISTIAN CHURCH FOOD PANTRY - PROGRAM: Evangelical Christian Church Food Pantry
- FAITH BAPTIST CHURCH OF WEST HAVEN FOOD PANTRY - PROGRAM: Food Pantries
- FEED THE NEED FOOD PANTRY - PROGRAM: Feed the Need Food Pantry
- FIRST ASSEMBLY OF GOD FOOD PANTRY - WATERBURY - PROGRAM: First Assembly of God Food Pantry
- GREATER WATERBURY INTERFAITH MINISTRIES - PROGRAM: Greater Waterbury Interfaith Ministries Food Pantry
- HOPEVILLE CHURCH FOOD PANTRY - PROGRAM: Hopeville Church Food Pantry
- IGLESIA CRISTIANA PALABRA DE VIDA LIBRES - PROGRAM: Food Pantries
- IGLESIA JEHOVAH ROHI FOOD PANTRY - PROGRAM: Iglesia Jehovah Rohi Food Pantry
- MINISTRY OF HELPS FOUNDATION, INC. - PROGRAM: Food Pantries
- NEA ZOE CHURCH FOOD PANTRY - PROGRAM: Nea Zoe Church Food Pantry
- NEW FLAME RESTORATION CHURCH FOOD PANTRY - PROGRAM: Ruth Food Pantry
- SAINT ANDREW'S EPISCOPAL CHURCH FOOD PANTRY - PROGRAM: Food Pantries
- SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Saint Vincent de Paul Mission of Waterbury Food Pantry
- SALVATION ARMY - WATERBURY CORPS COMMUNITY CENTER - PROGRAM: Salvation Army Waterbury Corps Food Pantry
- SHALOM SEVENTH DAY ADVENTIST FOOD PANTRY - PROGRAM: Shalom Seventh Day Adventist Food Pantry
- WALK OF FAITH CHURCH FOOD PANTRY - PROGRAM: Food Pantries
- WATERBURY BAPTIST MINISTRIES FOOD PANTRY - PROGRAM: Waterbury Baptist Ministries Food Pantry

Soup Kitchens

- GREATER WATERBURY INTERFAITH MINISTRIES - PROGRAM: Soup Kitchens
- MASTER'S TABLE COMMUNITY MEALS, INC. - PROGRAM: Soup Kitchens
- SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Merriman Culinary School/Soup Kitchen

Homeless Shelter

- COLUMBUS HOUSE - PROGRAM: Overflow Shelter - Adult Men Only - Seasonal from November 15 - April 30
- CORNELL SCOTT HILL HEALTH CENTER - PROGRAM: Homeless Shelter for Men Involved with Grant Street Partnership Partial Hospital/Intensive Outpatient Program (IOP)
- DOROTHY DAY HOSPITALITY HOUSE - PROGRAM: Homeless Shelter: Single Adults
- FAMILY AND CHILDREN'S AID - PROGRAM: Harmony House Shelter
- SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Homeless Resource Service Center and Emergency Shelter: Single Adults and Families
- SALVATION ARMY - SOUTHERN NEW ENGLAND DIVISION - PROGRAM: Homeless Shelter: Families with Children

Crime Victim Support

- LOVE146 - PROGRAM: Rapid Response Specialized Information and Resource Program
- SAFE HAVEN OF GREATER WATERBURY - PROGRAM: Crime Victim Support

Community Clinics

- COMMUNITY HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- FAIR HAVEN COMMUNITY HEALTH CENTER - PROGRAM: Primary Care Services
- MALTA HOUSE OF CARE MOBILE HEALTHCARE VAN - WATERBURY - PROGRAM: Community Clinics
- PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - PROGRAM: Community Clinics / Outpatient Health Facilities - Routine Care
- SAINT MARY'S HOSPITAL - PROGRAM: Community Clinics
- STAYWELL HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- STAYWELL HEALTH CENTER - PROGRAM: Open Arms - Staywell's Health Care for the Homeless Services

Prejob Guidance

- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- AMERICAN JOB CENTERS - PROGRAM: Job Finding Assistance: Youth/Young Adult
- AMERICAN JOB CENTERS - PROGRAM: Resume Critiques: All Groups
- CAREER RESOURCES, INC. - PROGRAM: STRIVE
- CONNECTICUT REENTRY COLLABORATIVE - PROGRAM: Connecticut's Reentry Community Online Resource Website
- GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- HIRING OUR HEROES - PROGRAM: Job Fairs for Veterans and Transitioning Service Members
- INDEPENDENCE NORTHWEST: CENTER FOR INDEPENDENT LIVING OF NORTHWEST CONNECTICUT, INC. - PROGRAM: Prejob Guidance
- JOHN J. DRISCOLL UNITED LABOR AGENCY - PROGRAM: Job Finding Assistance/Prejob Guidance
- MANUFACTURING ALLIANCE SERVICE CORPORATION - TECHNICAL TRAINING & DISTANCE LEARNING CENTER - PROGRAM: Job Training Formats/Prejob Guidance
- OPPORTUNITIES INDUSTRIALIZATION CENTER OF GREATER WATERBURY - PROGRAM: Job Finding Assistance/Prejob Guidance
- P.R.I.D.E PROGRAM - PROGRAM: P.R.I.D.E Entrepreneurial Program

Temporary Financial Assistance

- COLUMBUS HOUSE - PROGRAM: Supportive Services for Veteran Families (SSVF)
- COMMUNITY RENEWAL TEAM - PROGRAM: Supportive Services for Veteran Families (SSVF)
- CONNECTICUT NATIONAL GUARD FOUNDATION - PROGRAM: Temporary Financial Assistance
- MILITARY DEPARTMENT, STATE OF CONNECTICUT - PROGRAM: Military Relief Fund
- NATIONAL MULTIPLE SCLEROSIS SOCIETY - CONNECTICUT CHAPTER - PROGRAM: Financial Assistance Program
- VETERANS INC. - PROGRAM: Supportive Services for Veteran Families (SSVF)
- WESTERN CONNECTICUT AREA AGENCY ON AGING - PROGRAM: Connecticut's National Family Caregiver Support Program
- WORKPLACE, THE - PROGRAM: Supportive Services for Veteran Families (SSVF)

Substance Use Disorder Services

- FAMILY INTERVENTION CENTER - PROGRAM: Intensive Outpatient Program (IOP)
- MCCA - PROGRAM: Intensive Outpatient Program (IOP)
- RUSHFORD - PROGRAM: Partial Hospital/Intensive Outpatient Program for Substance Use Disorders
- SAINT MARY'S HOSPITAL - PROGRAM: Intensive Outpatient Program (IOP)
- SOUTHEASTERN COUNCIL ON ALCOHOLISM AND DRUG DEPENDENCE (SCADD) - PROGRAM: Pineview: Intensive Outpatient + Housing
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM - PROGRAM: Intensive Outpatient Program (IOP)
- WATERBURY HOSPITAL HEALTH CENTER - PROGRAM: Partial Hospital/Intensive Outpatient Program (IOP)
- WELLMORE BEHAVIORAL HEALTH - PROGRAM: Intensive Outpatient Program (IOP)
- WELLMORE BEHAVIORAL HEALTH - PROGRAM: Outpatient Program (OP)

Program: Ex-offender Re-entry Workshop

Categorized as: Ex-Offender Reentry Programs; Job Finding Assistance; Prejob Guidance
Description: American Job Centers offer job finding assistance to ex-offenders; American Job Centers in Bridgeport and Hartford also offer workshops for ex-offenders that are designed to assist them in their efforts to re-enter society and the workforce. Workshops focus on education and training; job search and networking techniques; resume preparation and job applications; effective job interviewing techniques; how to handle employer felony questions; and special employment programs for ex-offenders.
Website: www.ctdol.state.ct.us/ContactInfo/CTWorks/Directory.htm

At Site: AMERICAN JOB CENTERS - WATERBURY - FULL SERVICE OFFICE

Voice: 203-437-3294 Veterans Services
Voice: 203-437-3380 Career Center

Address: 249 Thomaston Avenue, Waterbury, CT 06702
Voice: 203-437-3380 Employment Services
Voice: 203-437-3294 Veterans Services
Website: www.ctdol.state.ct.us/ContactInfo/CTWorks/WTBY_Info.htm

Website: www.ctdol.state.ct.us/ContactInfo/CTWorks/DANBY_Info.htm

Website: www.bhcare.org

Program: The Bible Church Food Pantry

Categorized as: Food Pantries
Description: Church food pantry is open to anyone in need on fourth Tuesday of the month, 9-11am. Call church for food emergencies, M-F: 9am-2pm. Food pantry is closed if there is inclement weather and schools are not open.

At Site: BIBLE CHURCH FOOD PANTRY, THE

Voice: 203-753-7942

Address: 240 Dwight Street, Waterbury, CT 06704
Voice: 203-753-7942

Program: Substance Abuse Outpatient Services

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Counseling
Description: Network sites in Danbury, Torrington and Waterbury offer substance abuse treatment services on an outpatient basis. Services include anger management, gender specific substance abuse groups, intensive outpatient groups, relapse prevention, same day screenings, and substance abuse counseling.

At Site: CENTRAL NAUGATUCK VALLEY HELP - RENATO NETWORK

Address: 969 West Main Street, Unit 2A, Waterbury, CT 06708
Voice: 203-754-0322

Program: Church of God Food Pantry

Categorized as: Food Pantries
Description: Food pantry open every M: 10:30am-12noon for Waterbury and Bristol residents in need.

At Site: CHURCH OF GOD FOOD PANTRY

Address: 122 East Farm Street, Waterbury, CT 06704
Voice: 203-768-9968

Program: Supportive Services for Veteran Families (SSVF)

Categorized as: Temporary Financial Assistance; Temporary Financial Assistance; Outreach Programs
Description: Supportive Services for Veteran and Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families in housing, while providing ongoing support as needed to sustain independent living. SSVF services include: case management, outreach, health and care services, temporarily financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.

At Site: COLUMBUS HOUSE

Voice: 203-772-4200 Pathways to Independence Program

Address: 586 Ella Grasso Boulevard, New Haven, CT 06519
Voice: 203-401-4400
Website: www.columbushouse.org

Program: Federally Qualified Health Center (FQHC)

Categorized as: Community Clinics; Outpatient Health Facilities
Description: Primary health care provider offers comprehensive medical and dental services (dental hygiene services only in Bristol) for adults and children. Community Health Center of Middletown and Stamford offers primary medical care for children and adults, behavioral health services and dental hygiene services to established primary medical care patients.
Website: www.chc1.com

At Site: COMMUNITY HEALTH CENTER - WATERBURY

Voice: 203-574-4000
Address: 51 North Elm Street, Waterbury, CT 06702
Voice: 203-574-4000
Website: www.chc1.com

Program: Supportive Services for Veteran Families (SSVF)

Categorized as: Outreach Programs; Temporary Financial Assistance; Temporary Financial Assistance

Description: Supportive Services for Veteran Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families in housing, while providing ongoing support as needed to sustain independent living. SSVF services include: case management, outreach, health and care services, temporarily financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.

At Site: COMMUNITY RENEWAL TEAM - SUPPORTIVE SERVICES FOR VETERAN FAMILIES

Address: 395 Wethersfield Avenue, Hartford, CT 06114

Voice: 860-778-2423 Ronald Albert - SSVF Referrals

Voice: 860-778-4775 Tylon Crump - Senior Case Manager

Program: Clothing/Food Pantries

Categorized as: Food Pantries; General Clothing Provision

Description: Church offers food and clothing for Greater Waterbury residents in need, but all are welcome. Food pantry is open by appointment. Food and clothing are also distributed every Th: 12noon-1pm and on fourth Sat: of month, 10-11am; Walk-in. Clothing availability is based upon the donations that the church has received.

At Site: COMMUNITY TABERNACLE OUTREACH CENTER - WATERBURY

Address: 12 Hewlett Street, Waterbury, CT 06710

Voice/Fax: 203-756-5981

Program: Intensive Outpatient Treatment Program (IOP)

Categorized as: Psychiatric Day Treatment; Substance Use Disorder Day Treatment

Description: Co-occurring Intensive Outpatient Program addresses the treatment needs of clients who have both mental illness and substance abuse problems. The program meets 3 days per week for 3 hours per day.

At Site: CONNECTICUT COUNSELING CENTERS - WATERBURY SITE (2)

Address: 50 Brookside Road, Waterbury, CT 06708

Voice: 203-568-7474

Program: Connecticut Food Bank Mobile Pantry

Categorized as: Food Pantries

Description: Mobile food pantries offered at various days/times available in the towns of Branford, Bridgeport, Canaan, Clinton, Danbury, Derby, East Haven, Hamden, Meriden, Middletown, New Haven, Old Saybrook, Plainfield, Portland, Putnam, Ridgefield, Southbury, Torrington, Waterbury, Wallingford, Watertown, West Haven, Willimantic and Winsted. Click the website link to view the full list of available sites.

Website: <http://www.ctfoodbank.org/get-help/connecticut-food-banks-mobile-pantry-schedule/>

At Site: CONNECTICUT FOOD BANK

Voice: 203-741-9751 Mobile Pantry Hotline

Address: 2 Research Parkway, Wallingford, CT 06492
Voice: 203-469-5000
Website: www.ctfoodbank.org

Program: Connecticut's Reentry Community Online Resource Website

Categorized as: Ex-Offender Reentry Programs; Prejob Guidance; Job Finding Assistance
Description: Connecticut Reentry Collaborative Network group provides a website to assist individuals trying to coordinate resources and for those trying to navigate the vital resources for a successful reentry into their neighborhoods. Resources include a newsletter, links to information on the various reentry collaborative's, and various programs and services involving employment, family supports, health, housing, pre-release and other important resources.
Phone1: No phone - Access the Website
Website: www.ctreentry.org

At Site: CONNECTICUT REENTRY COLLABORATIVE

Address: n/a, Hartford, CT 06132
Website: www.ctreentry.org

Program: Homeless Shelter for Men Involved with Grant Street Partnership Partial Hospital/Intensive Outpatient Program (IOP)

Categorized as: Homeless Shelter
Description: Shelter (dormitory) serves as transitional housing for men who are actively engaged in treatment for substance abuse and mental health issues. Shelter also provides temporary housing for homeless men while engaged in treatment at Grant Street Partnership. Shelter does not participate in the Coordinated Access Network (CAN). Shelter will not accept individuals who are in need of emergency shelter. Must be currently involved with Grant Street Partnership Partial Hospital/Intensive Outpatient Program (IOP).

At Site: CORNELL SCOTT HILL HEALTH CENTER - GRANT STREET PARTNERSHIP

Voice: 203-503-3000

Address: 62 Grant Street, New Haven, CT 06519
Voice: 203-503-3000
Website: www.cornellscott.org

Program: Evangelical Christian Church Food Pantry

Categorized as: Food Pantries
Description: Church offers food to people in need on the second Thursday of the month, 5-6:30pm and on the fourth Saturday of the month, 9-10:30am. Must bring ID

and own shopping bags and/or boxes. Food pantry also open for emergencies; Call for appointment. NOTE: Church is located across the street from the Municipal Stadium.

At Site: EVANGELICAL CHRISTIAN CHURCH FOOD PANTRY

Address: 1325 Watertown Avenue, Waterbury, CT 06708
Voice: 203-756-1293 Church phone - Speak slowly when leaving message

Program: Primary Care Services

Categorized as: Outpatient Health Facilities; Community Clinics
Description: Offers comprehensive health care for children and adults, physical exams, well child visits, specialized care for diabetes, high blood pressure, asthma, and chronic diseases. Also offers the following services at the main clinic only: Endocrinology, Podiatry, Optometry, and Gastroenterology.

At Site: FAIR HAVEN COMMUNITY HEALTH CENTER

Voice: 203-777-7411

Address: 374 Grand Avenue, New Haven, CT 06513
Voice: 203-777-7411
Website: www.fhchc.org

Program: Food Pantries

Categorized as: Food Pantries
Description: Faith based church provides a food pantry to persons in need every 4th Saturday of the month, from 10am-12noon.

At Site: FAITH BAPTIST CHURCH OF WEST HAVEN FOOD PANTRY

Voice: 203-278-3694 Geraldine Sonia
Voice: 203-314-1346 Vera Ratliff

Address: 39-41 Emma Street, West Haven, CT 06516
Voice: 203-278-3694 Geraldine Sonia
Voice: 203-314-1346 Vera Ratliff

Program: Harmony House Shelter

Categorized as: Homeless Shelter
Description: NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.

Emergency shelter for women with children ages 0 through 12; intake hours: M-F: 8am-6pm; Must call first. Residents remain in the shelter for 60-90 days or longer depending on individual needs. Case managers help residents design action plans that address education, housing, employment and health needs.

*Shelter is partially (no access to sleeping area) wheelchair accessible

*Shelter accepts pregnant women in last trimester and they can stay after the baby is born

At Site: FAMILY AND CHILDREN'S AID - HARMONY HOUSE SHELTER

Dial 2-1-1 for Shelter Intake through Coordinated Access Network:
Voice: 211
203-748-5689 ext. 145

Address: 5 Harmony Street, Danbury, CT 06810
Voice: 203-748-5689 ext. 145

Program: Intensive Outpatient Program (IOP)

Categorized as: Substance Use Disorder Day Treatment
Description: Substance abuse Intensive Outpatient Program meets three days a week M,W,F: 9am to 12noon.

At Site: FAMILY INTERVENTION CENTER

Address: 22 Chase River Road, Waterbury, CT 06704
Voice: 203-753-2153

Program: Feed the Need Food Pantry

Categorized as: Food Pantries
Description: Church based food pantry provides food every Saturday from 10am-1pm on a walk in basis for residents of Ansonia, Beacon Falls, Bethany, Derby, Naugatuck, Oxford, Prospect, Seymour, Shelton, Waterbury and Woodbridge. Residents are encouraged to bring their own bag.

At Site: FEED THE NEED FOOD PANTRY

Address 23 Franklin Street, Ansonia, CT 06401

Program: First Assembly of God Food Pantry

Categorized as: Food Pantries
Description: Church food pantry offers nonperishable food to people in need who live in the Greater Waterbury area. Pantry is open at 1333 Thomaston Avenue, Bay 5 on W: 9:30-11:30am; Walk-in.

At Site: FIRST ASSEMBLY OF GOD FOOD PANTRY - WATERBURY

Address: 1245 Thomaston Avenue, Waterbury, CT 06704
Voice: 203-753-8023 Church office

Program: Career Center

Categorized as: Career Counseling; Job Finding Assistance; Prejob Guidance; Prejob Guidance
Description: Career Center is designed for the unemployed and underemployed and

provides one-on-one assistance from a career counselor to individuals. Services includes help with resume writing, networking, access to local job postings, use of computers, telephones and fax machines, referrals to education and community support services, help with interviewing skills and weekly information sessions on a variety of topics. Upon registering with the center, an individual becomes a "Goodwill Member for life", providing them with lifetime access to support services.

Website: www.goodwillwct.org

At Site: GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - WATERBURY CAREER CENTER

Voice: 203-596-1216

Address: 943 Wolcott Street, Waterbury, CT 06705

Voice: 203-596-1216

Website: www.gwct.org

Website: www.ct.gov/ova

Voice: 860-550-6632

Voice: 888-771-3126 Toll-free (CT only)

Website: www.ct.gov/ova

Program: Greater Waterbury Interfaith Ministries Food Pantry

Categorized as: Food Pantries

Description: Four days of groceries for Greater Waterbury residents in an emergency situation. Intake for the food pantry is held on the last Monday of the month, 7:30am-1:30pm. Documents needed. Use Courtyard entrance only.

At Site: GREATER WATERBURY INTERFAITH MINISTRIES

Voice/Fax: 203-756-2830 Food pantry

Address: 770 East Main Street, Waterbury, CT 06702

Voice/Fax: 203-756-2830 Food Pantry

Voice/Fax: 203-757-7734 Office

Program: Soup Kitchens

Categorized as: Soup Kitchens

Description: Soup kitchen serves meals to anyone in need M-F, 11am-1pm. Bag lunches distributed at 1pm. Bag lunches are also distributed Sun: 7:30am-12noon at Greater Waterbury Interfaith Ministries, 770 East Main Street, Waterbury.

Website: http://www.gwimwaterbury.org/home.html

At Site: GREATER WATERBURY INTERFAITH MINISTRIES

Voice/Fax: 203-757-7734 Office

Address: 770 East Main Street, Waterbury, CT 06702

Voice/Fax: 203-756-2830 Food Pantry

Voice/Fax: 203-757-7734 Office

Program: Job Fairs for Veterans and Transitioning Service Members

Categorized as: Job Fairs; Prejob Guidance
Description: Works with state and local chapters of the Chamber of Commerce and other partners to offer job fairs for veterans, transitioning service members, and military spouses. In conjunction with some of the job fairs employment workshops are held to help veterans and transitioning service members with resume building, interviewing techniques and other pre-job skills.
Address: CT
Website: www.uschamberfoundation.org/hiring-our-heroes

At Site: HIRING OUR HEROES

Address: United States Chamber of Commerce Foundation, 1615 H Street NW, Washington, DC 20062
Voice: 202-463-5807

Program: Hopeville Church Food Pantry

Categorized as: Food Pantries
Description: Church food pantry distributes food to Waterbury residents on the third Wednesday of the month, 5:30-7pm; Walk-in.

At Site: HOPEVILLE CHURCH FOOD PANTRY

Address: 160 Piedmont Street, 06706
Voice: 203-754-8154 ext. 15 Food pantry
Website: <https://www.facebook.com/HopevilleChurch/>

Program: Food Pantries

Categorized as: Food Pantries
Description: Church food pantry offers nonperishable food every Saturday from 6-7pm to people in need. Individuals are encouraged to bring their own bag.

At Site: IGLESIA CRISTIANA PALABRA DE VIDA LIBRES

Voice: 203-519-4976
Address: 82 Camp Street, Meriden, CT 06450
Voice: 203-519-4976

Program: Iglesia Jehovah Rohi Food Pantry

Categorized as: Food Pantries
Description: Community food pantry serves anyone in need. There is no residency restriction to access the food pantry. Walk in every 3rd Wednesday of the month from 10am-12noon.

At Site: IGLESIA JEHOVAH ROHI FOOD PANTRY

Address: 577 Howard Avenue, New Haven, CT 06519
Voice: 203-605-8060

Program: Job Finding Assistance/Prejob Guidance

Categorized as: Job Finding Assistance; Prejob Guidance; Prejob Guidance
Description: Employment search programs for dislocated workers, economically disadvantaged and underemployed adults. Services include workshops and individual counseling on choosing a career path, effective search techniques, resume/cover letters and interview preparation. Career center and computer labs are available for job search activity and include use of telephones, (including long distance calls), fax machines, copiers, computers, postage and stationery.

At Site: JOHN J. DRISCOLL UNITED LABOR AGENCY - COMMUNITY SERVICES CENTER

Address: 83 Prospect Street, Waterbury, CT 06702
Voice: 203-755-8745
Website: www.ctula.org

Program: Rapid Response Specialized Information and Resource Program

Categorized as: Crime Victim Support
Description: Rapid Response program provides individuals who has been identified as trafficked, exploited, or at high risk, with immediate resources if needed, or educating them to the dangers they could be facing. Services can include assisting individuals with more complex solutions or something as simple as a conversation about the grooming process traffickers use, internet safety, healthy relationships, a backpack of items youth may utilize, and solutions to potentially unsafe situations.

At Site: LOVE146

Address: PO Box 8266, New Haven, CT 06530
Voice: 203-772-4420
Website: www.love146.org

Program: Community Clinics

Categorized as: Community Clinics; Outpatient Health Facilities
Description: Mobile clinic provides free primary health care services to Greater Waterbury area residents who do not have health insurance on:
 TUESDAY: 1-5pm, Sacred Heart-Sagrado Corazon Church, 13 Wolcott Street, Waterbury
 WEDNESDAY: 1-5pm, Saint Francis Xavier Church, 625 Baldwin Street

At Site: MALTA HOUSE OF CARE MOBILE HEALTHCARE VAN - WATERBURY

Catholic Family Conference - Voice: 860-524-7882
Address: (n/a), Waterbury, CT 06701

Voice: 860-524-7882 Catholic Family Conference
Website: www.maltahouseofcare.org

Program: Job Training Formats/Prejob Guidance

Categorized as: Prejob Guidance; Prejob Guidance; Job Training Formats; Job Training Formats

Description: MASC works to meet the staffing needs of manufacturers by offering hands-on and computer-based courses for men and women ages 18+ (including ex-offenders) in manufacturing and metal trades. There are seven morning and two evening cycles of courses per year. Partnerships include the Manufacturing Alliance of Connecticut, Naugatuck Valley Project, the Smaller Manufacturers Association, the State Department of Labor, Waterbury Adult Education, the Greater Waterbury Re-Entry Group, and several private sector business representatives. For a list of course offerings, visit the MASC website.

Website: <http://www.mascttc.com/courses.html>

At Site: MANUFACTURING ALLIANCE SERVICE CORPORATION - TECHNICAL TRAINING & DISTANCE LEARNING CENTER

Address: 173 Interstate Lane, Waterbury, CT 06705
Voice: 203-574-8285
Website: www.mascttc.com

Program: Intensive Outpatient Program (IOP)

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment

Description: Intensive Outpatient Program meets nine hours a week at least three times a week. Sessions are 3 hours in length. IOP is available in Danbury, Waterbury, Derby, Torrington, New Haven, and New Milford.

At Site: MCCA

Voice: 877-874-6222 Answers between 8:30am-8:30pm
Voice: 203-792-4515

Address: 38 Old Ridgebury Road, Danbury, CT 06810
Voice: 877-874-6222 (877-874-MCCA) - Answers between 8:30am-8:30pm
Voice: 203-792-4515
Website: www.mccaonline.com

Program: Military Relief Fund

Categorized as: Temporary Financial Assistance; Temporary Financial Assistance

Description: Military Family Relief Fund was established for the purpose of making grants to immediate family members of the armed forces for essential personal or household goods or services if the payment for such goods or services would be a hardship for such family member due to the military service of the eligible member.

Website: www.ct.gov/mil

At Site: MILITARY DEPARTMENT, STATE OF CONNECTICUT

Voice: 860-524-4968

Address: 360 Broad Street, Hartford, CT 06105

Voice: 860-524-4953

Website: www.ct.gov/mil

Program: Food Pantries

Categorized as: Food Pantries

Description: Faith based church offers a food pantry to anyone in need on a walk in basis every Monday from 5-6pm. Sign up begins on Mondays at 7am. The sign in sheet is located at the main entrance of the facility. Each person's place in line will be aligned with their place on the sign in sheet.

At Site: MINISTRY OF HELPS FOUNDATION, INC.

Voice: 203-785-8057

Address: 308-310 Morse Street, Hamden, CT 06514

Voice: 203-785-8057

Program: Nea Zoe Church Food Pantry

Categorized as: Food Pantries

Description: Church food pantry provides emergency bags of food to help Waterbury residents in need. Food pantry is open every third Wednesday of the month, 5:30-7:30pm and every third Saturday of the month by appointment. Walk-in or pre-register online at website.

Website: www.neazoechurch.org/food-pantry.html

At Site: NEA ZOE CHURCH FOOD PANTRY

Address: 242 Southmayd Road, Waterbury, CT 06705

Voice: 203-437-7123 ext. 801

Website: www.neazoechurch.org

Program: Ruth Food Pantry

Categorized as: Volunteer Opportunities; Food Pantries

Description: Church based food pantry distributes food to New Haven County residents in need. Food pantry is open every third Thursday of month from 5:30-7pm. Residents can call for an emergency food bag anytime. Food pantry also accepts volunteers ages 16 years or older.

Please note: The food pantry is closed for the months of July and August every year.

At Site: NEW FLAME RESTORATION CHURCH FOOD PANTRY

Voice: 203-865-8095

Voice: 203-843-8831

Address: 1415 State Street, New Haven, CT 06511
Voice: 203-865-8095
Voice: 203-843-8831

Program: Employment Services- Veterans

Categorized as: Career Counseling; Prejob Guidance
Description: Assists eligible veterans to acquire and develop the skills needed to obtain employment or re-enter the workforce.

At Site: NEW HAVEN VET CENTER

Voice: 203-795-0148

Address: 291 South Lambert Road, Orange, CT 06477

Program: Job Finding Assistance/Prejob Guidance

Categorized as: Prejob Guidance; Job Finding Assistance
Description: Offers job search assistance, basic skills upgrading, vocational skills development, and job retention support services for Greater Waterbury residents who are ages 18+.

At Site: OPPORTUNITIES INDUSTRIALIZATION CENTER OF GREATER WATERBURY

Address: 77-79 Bishop Street, Waterbury, CT 06704
Voice: 203-756-7987
Website: www.waterburyoic.org

Program: P.R.I.D.E Entrepreneurial Program

Categorized as: Ex-Offender Reentry Programs; Prejob Guidance
Description: Entrepreneurial training and support program for returning citizens into the community include inmates, released inmates and people with a criminal background. Program provides a 10 week course that covers legal, accounting, banking, insurance and business plan expertise to assist individuals wanting to start their own business. A mentor is assigned after the program is completed to help guide the individual to get their business on track. Training programs are held at several locations: 1) Waterbury-77-79 Bishop Street, 2)Hartford- Hartford City Hall/room 100, 3) Bridgeport- Bridgeport City Hall/Conference room C, 4) Bridgeport- 480 Bond Street

At Site: P.R.I.D.E PROGRAM

Address: n/a, CT 06704
Voice: 203-767-4090

Program: Intensive Outpatient Program (IOP) for Adults

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Intensive Outpatient Program (IOP) offers a treatment alternative for adults ages 18+ with a diagnosis of substance abuse or with a dual diagnosis of

substance abuse and mental illness who do not require hospitalization but need intensive outpatient treatment. Participants attend program three days or evenings per week, three hours per day, for a variable length of stay. IOP can enable people in recovery to continue their recovery therapies following successful detox, on a part-time yet intensive schedule, designed to accommodate work and family life.

At Site: PERSPECTIVES CENTER FOR CARE, INC. - WATERBURY SITE

Address: 60 Westwood Avenue, Suite 220, Waterbury, CT 06708
Voice: 203-759-7155
Website: www.pcc4me.com

Program: Community Clinics / Outpatient Health Facilities - Routine Care

Categorized as: Community Clinics; Outpatient Health Facilities
Description: Various Planned Parenthood sites offering health care services which include exams and treatment of common illnesses such as colds, flu, acute bronchitis, ear infection, strep throat and sinus infections.
Address: CT
Voice: 877-529-3689

At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - WATERBURY

Address: 969 West Main Street, Waterbury, CT 06706
Voice: 203-753-2119
Website: plannedparenthood.org/connecticut/

Program: Partial Hospital/Intensive Outpatient Program (IOP) for Substance Use Disorders

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Program offers a structured day and evening partial hospitalization program focusing on therapy groups, educational lectures/seminars, as well as individualized evaluation and treatment including relapse prevention skills. Accepts dual diagnosis clients. Sites offer outpatient programs developed for individuals, families, and couples, including general education and awareness didactic groups, group therapies, relapse prevention programs, and group specific programs for women, men, co-dependents, seniors and DWI groups.
Website: www.recoveryneverstops.org

At Site: RUSHFORD AT CHESHIRE

Address: 680 South Main Street, Suite 204, Cheshire, CT 06410
Voice: 877-577-3233 Admissions
Voice: 855-825-4026

At Site: RUSHFORD - MERIDEN SERVICES

Admissions - Voice: 877-577-3233
Spanish - Voice: 203-630-5300

Address: 883 Paddock Avenue, Meriden, CT 06450
Voice: 877-577-3233 Admissions
Voice: 203-634-7027 Pretrial Alcohol/Pretrial Drug Education
Website: www.recoveryneverstops.org

Program: Crime Victim Support

Categorized as: Crime Victim Support
Description: Advocacy and support for victims of sexual assault during hospital, police and court procedures. Includes child sexual abuse victim advocates, certified sexual assault counselors with specialized training in children's issues and the legal system.

At Site: SAFE HAVEN OF GREATER WATERBURY - SEXUAL ASSAULT CRISIS SERVICE

Calls route to local SACS offices; 24 hrs/7days - Hotline: 888-999-5545
SACS, 24 hrs/7 days (also TTY) - Hotline: 203-753-3613

Address: 29 Central Avenue, 1st Floor, Waterbury, CT 06702
Voice: 203-575-0388 Administration
Hotline: 888-568-8332 Spanish Speakers Hotline
Website: www.safehavengw.org

Program: Crime Victim Support

Categorized as: Crime Victim Support
Description: Offers counseling, legal assistance, and other services for victims of domestic violence.

At Site: SAFE HAVEN OF GREATER WATERBURY - DOMESTIC VIOLENCE SERVICE

Hotline: 888-774-2900 Calls roll over to local DVS office; 24hr/7 days - State Hotline
Hotline: 203-575-0036 24 hours/7 days

Address: 29 Central Avenue, Waterbury, CT 06702
Hotline: 203-575-0036 24hr/7 days
Voice: 203-575-0388 Administration
Website: www.safehavengw.org
Voice: 203-262-8700
Website: www.safehavengw.org

At Site: SAINT ANDREW'S EPISCOPAL CHURCH FOOD PANTRY

Voice: 203-237-7451
Address: 20 Catlin Street, Meriden, CT 06450
Voice: 203-237-7451
Website: www.standrewsmeriden.org

Program: Community Clinics

Categorized as: Outpatient Health Facilities; Community Clinics
Description: Family Health Center offers primary care medical services for adults regardless of ability to pay. The Center also offers women's health services, prenatal care, podiatry, allergy treatments, and eye exams. Spanish-speaking staff available.
Website: www.stmh.org

At Site: SAINT MARY'S HOSPITAL - FAMILY HEALTH CENTER

Voice: 203-709-3800
Address: 95 Scovill Street, Waterbury, CT 06706
Voice: 203-709-3800
Website: www.stmh.org

Program: Community Clinics

Categorized as: Outpatient Health Facilities; Pediatrics; Community Clinics
Description: Children's Health Center (CHC) offers a full range of primary care services. The Center also offers immunizations and check-ups for children from birth to age 17. Open to everyone regardless of income status.
Website: www.stmh.org

At Site: SAINT MARY'S HOSPITAL - CHILDREN'S HEALTH CENTER

Voice: 203-709-3800
Address: 95 Scovill Street, Waterbury, CT 06706
Voice: 203-709-3800
Website: www.stmh.org

Program: Intensive Outpatient Program (IOP)

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Offers an Intensive Outpatient Program for adults with substance abuse disorders and with a dual diagnosis of mental illness and substance abuse.
Website: www.stmh.org

At Site: SAINT MARY'S HOSPITAL - BEHAVIORAL HEALTH CARE SERVICES

Outpatient - Voice: 203-709-6201
Address: 56 Franklin Street, Waterbury, CT 06706
Voice: 203-709-6201 Outpatient
Website: www.stmh.org

Program: Homeless Resource Service Center and Emergency Shelter: Single Adults and Families

Categorized as: Homeless Shelter

Description: NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.

Emergency shelter for single men, single women, and families offers breakfast and an evening meal, shower and bed; intake hours: M-Sun: 5:30-8pm. All clients receive case management designed to help them find housing, substance abuse treatment, and welfare programs, if necessary.
 *Shelter is NOT wheelchair accessible; all residents must be ambulatory.
 *Shelter accepts pregnant women and they can stay after the baby is born
 *Shelter does NOT accept adults who are being detoxed.
 *Shelter does NOT accept sex offenders.

Website: www.stvincentdepaulmission.org

At Site: SAINT VINCENT DE PAUL MISSION OF WATERBURY - HOMELESS RESOURCE SERVICE CENTER AND EMERGENCY SHELTER

Dial 2-1-1 for Shelter Intake through Coordinated Access Network: 211
Voice: 203-573-9018

Address: 114 Benedict Street, Waterbury, CT 06706
Voice: 203-573-9018
Website: www.stvincentdepaulmission.org

Program: Merriman Culinary School/Soup Kitchen

Categorized as: Soup Kitchens
Description: Lunch served daily, M-Sat: 11am-12:30pm.

At Site: SAINT VINCENT DE PAUL MISSION OF WATERBURY - SOUP KITCHEN AND FOOD PANTRY

Address: 327 Baldwin Street, Waterbury, CT 06706
Voice: 203-757-0411
Website: www.stvincentdepaulmission.org

Program: Saint Vincent de Paul Mission of Waterbury Food Pantry

Categorized as: Food Pantries
Description: Food pantry for residents of Greater Waterbury, open Th: 1-2pm. Walk-in okay.

At Site: SAINT VINCENT DE PAUL MISSION OF WATERBURY - SOUP KITCHEN AND FOOD PANTRY

Address: 327 Baldwin Street, Waterbury, CT 06706
Voice: 203-757-0411
Website: www.stvincentdepaulmission.org

Program: Homeless Shelter: Families with Children

Categorized as: Homeless Shelter
Description: NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.

Emergency Family Shelter in Waterbury accepts families with children and women or men with children; Intake hours: 24 hr/7days.
 *Shelter accepts pregnant women with children and they can stay after the baby is born
 *Shelter accepts adults who are being detoxed.

At Site: SALVATION ARMY - SOUTHERN NEW ENGLAND DIVISION, EMERGENCY SHELTER FOR FAMILIES (WATERBURY)

Dial 2-1-1 for Shelter Intake through Coordinated Access Network: 211
Voice: 203-756-1718

Address: 74 Central Avenue, Waterbury, CT 06702
Voice: 203-756-1718

Program: Salvation Army Waterbury Corps Food Pantry

Categorized as: Food Pantries
Description: Free food for families or individuals in need who have had a disruption in income. Food pantry open M,Th: 9-10:45am; W: 9-11am.

At Site: SALVATION ARMY - WATERBURY CORPS COMMUNITY CENTER

Address: 74 Central Avenue, Waterbury, CT 06702
Voice: 203-754-7056
Website: www.salvationarmyct.org

Program: Shalom Seventh Day Adventist Food Pantry

Categorized as: Food Pantries
Description: Church based food pantry distributes food every first and third Wednesday, 4-6pm to Waterbury residents. Bring own bag for groceries; Walk-in or by appointment.

At Site: SHALOM SEVENTH DAY ADVENTIST FOOD PANTRY

Address: 84 Crown Street, Waterbury, CT 06704
Voice: 203-756-8131

Program: Federally Qualified Health Center (FQHC)

Categorized as: Outpatient Health Facilities; Community Clinics
Description: Medical clinic provides comprehensive health care, including immunizations, physical examinations, health education and counseling, chronic disease

management, and acute visits. Services are provided regardless of ability to pay.

Website: www.staywellhealth.org

At Site: STAYWELL HEALTH CENTER

Voice: 203-756-8021

Address: 80 Phoenix Avenue, Suite 201, Waterbury, CT 06702

Voice: 203-756-8021

Website: www.staywellhealth.org

At Site: STAYWELL HEALTH CENTER - SOUTH END

Voice: 203-756-8021

Address: 1302 South Main Street, Waterbury, CT 06706

Voice: 203-597-9044

Website: www.staywellhealth.org

Program: Open Arms - Staywell's Health Care for the Homeless Services

Categorized as: Community Clinics

Description: Provides medical, dental and mental health services at St. Vincent De Paul, and at the Western Connecticut Mental Health Network.

Website: www.staywellhealth.org

At Site: STAYWELL HEALTH CENTER

Address: 80 Phoenix Avenue, Suite 306, Waterbury, CT 06702

Voice: 203-756-8021 ext. 3031

Address: 80 Phoenix Avenue, Suite 201, Waterbury, CT 06702

Voice: 203-756-8021

Website: www.staywellhealth.org

Program: Intensive Outpatient Program (IOP)

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment

Description: Intensive Outpatient Programs for veterans with substance addiction or with dual diagnosis of substance abuse and mental illness.

Website: www.connecticut.va.gov/

At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, ERRERA COMMUNITY CARE CENTER

Voice: 203-479-8000

Nat'l # for referral to closest facility & med.benefits info - 877-222-8387

Voice:

Address: 114-152 Boston Post Road, West Haven, CT 06516
Voice: 203-479-8000
Voice: 203-479-8064 HCHV Homeless Clinic Hotline
Website: www.erreraccc.com

Program: Supportive Services for Veteran Families (SSVF)

Categorized as: Outreach Programs; Temporary Financial Assistance; Temporary Financial Assistance
Description: Supportive Services for Veteran Families (SSVF) is a housing program for very low- income veterans. The goal is to stabilize veterans and their families with housing, while providing ongoing support as needed to sustain independent living. SSVF services include: outreach to community services, temporary financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.

At Site: VETERANS INC.

Address: 232 Arch Street, New Britain, CT 06051
Voice: 860-406-2441 SSVF Program - Bill St. Denis
Voice: 860-876-6183 SSVF Program - Matt Colson
Website: www.veteransinc.org

Program: Food Pantries

Categorized as: Food Pantries
Description: Church based food pantry provides food for anyone in need every Wednesday from 12:30-1:30pm.

At Site: WALK OF FAITH CHURCH FOOD PANTRY

Church phone number - 203-469-5134
Voice:

Address: 104 Fairmont Avenue, New Haven, CT 06513
Voice: 203-469-5134 Church phone number
Website: www.walkoffaithchurch.org

Program: Waterbury Baptist Ministries Food Pantry

Categorized as: Food Pantries
Description: Church food pantry offers emergency food assistance to residents of downtown Waterbury who are in need. Limit of one bag per household. Pantry is open first three Fridays of month, 1-3pm; open last Friday: 4-6pm; open at other times for emergencies. Walk-in or call for an appointment. Note: If month has five Fridays, food pantry is also open on fourth Friday, 1-3pm.

At Site: WATERBURY BAPTIST MINISTRIES FOOD PANTRY

Address: 222 West Main Street, Waterbury, CT 06702
Voice: 203-754-5140

Program: Partial Hospital/Intensive Outpatient Program (IOP)

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment

Description: Intensive Outpatient Program is an intensive program that meets multiple times per week. IOP is for adults with a substance addiction. Programs are available during the day and in the evening. Partial Hospitalization Program adults with addictive disorders or with dual diagnosis of substance abuse and mental illness offered in the day. If a dual diagnosis primary diagnosis must be substance abuse.

Website: www.waterburyhospital.org

At Site: WATERBURY HOSPITAL HEALTH CENTER - WEST MAIN BEHAVIORAL HEALTH

Voice: 203-573-7097 Access Center for Behavioral Health Services

Address: 88 Grandview Avenue, 2nd Floor, Waterbury, CT 06708

Voice: 203-573-7097 Access Center for Behavioral Health Services

Website: <http://www.waterburyhospital.org/behavioral-health/>

Program: Intensive Outpatient Program (IOP)

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment

Description: Outpatient Services offers intensive outpatient programs (group therapy and psycho-education sessions, 3 hrs/day, 4 days/week), Individual, couples, group counseling and aftercare services, including relapse prevention, are offered. Psychiatric consultation services are available. Length of stay varies according to individual's needs. Intensive outpatient program provides individualized treatment of a minimum of three hours per day of active treatment from 2-4 days per week if clinically indicated. Day/Evening program offered. Average length of stay in the intensive program is 16 visits or four weeks.

At Site: WELLMORE BEHAVIORAL HEALTH - ADULT OUTPATIENT BEHAVIORAL HEALTH SERVICES

Address: 402 East Main Street, Waterbury, CT 06702

Voice: 800-721-1230

Voice: 203-755-1143

Program: Outpatient Program (OP)

Categorized as: Substance Use Disorder Day Treatment

Description: Offers daytime/evening intensive outpatient program for patients who do not require intense initial stabilization or an intensive treatment structure.

At Site: WELLMORE BEHAVIORAL HEALTH - ADULT OUTPATIENT BEHAVIORAL HEALTH SERVICES

Address: 402 East Main Street, Waterbury, CT 06702

Voice: 800-721-1230

Voice: 203-755-1143

At Site: WELLMORE BEHAVIORAL HEALTH - THERAPEUTIC SHELTER

Address: 142 Griggs Street, Waterbury, CT 06704
Voice: 203-574-1419
Voice: 800-721-1378

Program: Supportive Services for Veteran Families (SSVF)

Categorized as: Temporary Financial Assistance; Temporary Financial Assistance; Outreach Programs
Description: Supportive Services for Veteran and Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families in housing, while providing ongoing support as needed to sustain independent living. SSVF services include: case management, outreach, health and care services, temporarily financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.
Website: <http://www.workplace.org/supportive-services-for-veteran-families/>

At Site: WORKPLACE, THE

Voice: 866-683-1682
Address: 350 Fairfield Avenue, Suite 302, Bridgeport, CT 06604
Voice: 203-610-8500
Website: www.workplace.org

If you were recently released from incarceration, these additional resources will help you find services and programs that you may need.

BE PREPARED!

If you left your ID at the correctional facility, call the Department of Correction Public Information Office at 860-692-7780 to see if you can obtain it. At the end of this guide there is a section on "How to Replace Documents When You Have Lost All Your Identification Cards".

Note that if searching for shelters, some of the shelters and drop-in centers may require medical information, such as proof that you've had a tetanus shot, and a tuberculosis-free test result. These medical records are obtained from the nursing supervisor at the correctional facility. This guide also includes an "Immunization - Adults" section that lists facilities that provide immunizations.

United Way 2-1-1: You can find information about additional resources that are available by using the 2-1-1 online website, or by calling 2-1-1 and talking with a call specialist. The call center is available 24 hours a day, 7 days a week! Go to www.211ct.org and follow the directions on the web site to locate the type of service, and then the specific resource you need, or: Dial 2-1-1 directly and talk to one of the call specialists who will assist you. You can also reach them, toll-free, at 1-800-203-1234. They can help you locate a resource, provide referrals and crisis intervention services. The service is free and confidential.

CT Department of Social Services: Benefit assistance may also be available by contacting the Department of Social Services (DSS). To find out about the types of services they provide you can reach them at 855-626-6632 or at <http://www.ct.gov/dss/site/default.asp>.

What if you don't have access to a computer? Most public libraries have computers that are available for public use. They require a library card, but if you don't have one, they will issue you a temporary library card if you can show a picture ID or proof of address. If you have no ID, and if you are staying at a shelter, the library can give you a form to be filled out at the shelter.

What if you don't have access to a phone? You can apply for a free cell phone through the SafeLink Wireless Assistance program, 800-977-3768. This online web site lists those who qualify for the program: <https://www.safelinkwireless.com/Enrollment/Safelink/en/Public/NewHome.html> or call 2-1-1 for other free phone services for Connecticut residents.

ACCESS HEALTH CT CONNECTICUT'S HEALTH INSURANCE MARKETPLACE AND MEDICAID ENROLLMENT CENTER

- Call the enrollment center at: (855) 805-4325 if you do not have medical insurance, or access online at: www.accesshealthct.com.
- Or visit the 2-1-1 eLibrary paper "Access Health CT", which will link you to other general information on health insurance options and tips.

MEDICAID PROGRAMS

For information about Medicaid programs and eligibility: Go to www.211ct.org and under “Search for Services” type in “Medicaid” in the search box.

HOW TO REPLACE DOCUMENTS WHEN YOU HAVE LOST ALL OF YOUR IDS

The United Way 2-1-1 on-line web site contains complete information about how to obtain a:

- Birth certificate,
- State issued driver’s license or non-driver identification
- Social security card

You can get the information one of the following ways:

Go to www.211ct.org and click on the “eLibrary” box. Then click on “Records, Licenses and Permits”. Then click on “Replacing Documents When You Have Lost All Your IDs”. This will give you links to the information about birth certificates, state issued licenses and IDs, and social security cards. OR Go to <http://uwc.211ct.org/social-security-cards-documents-required-to-obtain-a-social-security-number-and-card-or-a-replacement-card/> and it will take you directly to “Replacing Documents When You Have Lost All Your IDs”. OR If you do not have access to a computer, you may dial 2-1-1 and speak to a call specialist who will assist you.

Birth Certificates: If you were born in the State of Connecticut but do not know the town where you were born, you can go to the State of CT Department of Public Health with identification; give them your name at birth and date of birth. The DPH will search for a record and if found, can issue the certificate while you wait. The fee is \$30. The web site is www.ct.gov/dph. The address is: Department of Public Health, 410 Capitol Avenue, Hartford, CT 06134; 1st Floor Department of Vital Records - (860)509-5690.

Social Security Cards: Note that when you apply for a social security card, it is required that you provide an address, where the card can be sent. Locations of the Social Security offices in Connecticut can be found on the Social Security website, <http://www.211ct.org/ICarol/namerresults.aspx?searchTerm=social+security+cards&town=-1> or by dialing 2-1-1

HOT LINES

- Suicide Prevention/Mental Health Hotline: 211
- Domestic Violence/Sexual Assault: 911